

Peyton Stroup

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WORK EXPERIENCE

Intellitext LLC

Nov. 2023 – Present

Remote Typewell Transcriber

Remote

- Continued pursuit in communication access with Intellitext, Providing services for over 27 different schools, universities, and institutions across the country.
 - Increased adaptability in assisting varying classes, topics, and needs on the fly.
- Continually managed a rotating schedule of assignments ranging from early-morning service requests to late-evening.

University of Tennessee Knoxville - Student Disability Services

May. 2023 – Present

Coordinator & Typewell Transcriber - Contract

Knoxville, TN

- Collaboration with the University of Tennessee's Student Disability Department to implement real-time transcription services for students at all academic levels, enhancing accessibility and communication support across the campus community.
- Assists in closely providing communication access for many students with varying majors each semester in a university classroom setting with classes ranging from Science, Literature, Psychology, Engineering, and more.
- Establish strong connections with both my teamed peers and students requesting services in order to provide the most effective engagement in their coursework.

Barchefs

Sep. 2022 – May. 2023

Electronics Technician

Knoxville, TN

- Plan, assemble, and repair an array of LED-focused products according to specified custom build plans and numerous unique client requests.
- Transitioned multiple departments workflow from analogue job-boards to digital with easily trackable spreadsheets and Trello Boards.
- Organized project timelines and departmental understanding by creating design flow diagrams using Figma.
- Left this position in order to more closely work with the University of Tennessee while continuing to pursue my degree in User Experience Design.

EDUCATION

University of Tennessee Knoxville

December, 2024

B.S., Information Science - User Experience (UX) Design

Knoxville, TN

- Studied User Testing, Research, Human-Centered Design, collaborating within design teams, and became proficient in various design programs such as Figma and Adobe XD.
- Continued education in various languages such as Javascript, Python, SQL, as well as further HTML and CSS for web-based design.
- Assisted in Direction and Organization of the Universities annual collegiate Esports event, VOLAN, for

multiple years as a representative of ScruffyCityFGC. Managed schedules, sponsorship deliverables, event activities, travel and hosting large groups and special guests alike.

CERTIFICATIONS, SKILLS & INTERESTS

Scruffy City FGC - Head Organizer

Jan. 2022 – Present

*eSports Charity Event Coordination, A/V Production, etc.
Knoxville, TN*

- Coordinating and hosting free or low-cost charity eSports events in support of Extra Life Charities both within Knoxville, TN and the greater southeast.
- Grassroots community building and fundraising through building relationships with local small businesses and venue owners.
- Leads Scruffy City team in contracted Audio/Video and Livestream production for previous 1000+ attendee tournaments.
- Fighting Game Lead for VOLAN, the University of Tennessee Knoxville's annual LAN eSports Tournament.
- Founded and leading KNOX-OUT, Knoxville's now largest annual Fighting Game event held at the historic Golden Gloves Arena. KNOX-OUT sees wide competition from across the US while also acting as a marketplace for creatives to vend and network.

- **Certifications:**
 - Google UX Design Certification - 2024
 - Certified Typewell Transcriber - 2023

- **Skills:** User Research and Testing, Community Building and Brand Management, Scheduling, Public Speaking, Audio Video Production, English Language Transcription, Communication Access, Proficient with Photoshop, Figma, Davinci Resolve, and various Video Editing packages.

- **Interests:** Volunteering with events for TSPN, the Tennessee Suicide Prevention Network. I work closely with the current East Regional Director for TSPN to provide production support, Graphic Design for Advertisements, and improve outreach whenever needed.